

A WORLD OF PRIVILEGES AT THE AIRPORT WITH TAV “primeclass” SERVICES

TAV “primeclass” is a brand of TAV Operation Services Inc. which offers personal meet & assist and private passenger lounge operation services at the airports in Turkey, North Macedonia, Georgia, Tunisia, Latvia, Saudi Arabia, Croatia and Germany.

Our aim is to clear away all the anxiety and stress before and after flights and save time by offering professional privileges at each step, making customers feel special and cared for during every stage of their travels.

An extended scope of services is offered by TAV “primeclass” as VIP & CIP Services for passengers who want extra comfort and space. We are offering “primeclass” Services through VIP Terminal.



We offer the solutions for all Your needs from one address...

“primeclass” VIP Service - Departure through VIP TERMINAL

- ★ Our service starts with welcoming the guests at the entrance of the VIP Terminal by "primeclass" Agent and a porter who takes care of their luggage.



- ★ Check-in procedures are completed by “primeclass” Agent in the VIP Terminal.



- ★ The “primeclass” Agent assists with passport and custom procedures.

***TAV “primeclass” Services... because every moment of your time
is precious!***

- ★ After completion of the necessary procedures, passengers are accommodated in one of the two Lounges available at the VIP Terminal.
- ★ In the “primeclass” Lounges of the VIP Terminal, where comfort comes first - guests can continue working with their laptop PC's connected to our wireless internet and enjoy unlimited refreshments offered by the service staff while reading newspapers or magazines or watching TV.



TAV “primeclass” Services... because every moment of your time is precious!

“primeclass” VIP Service - Arrival through VIP TERMINAL

- ★ Our service begins with the reception of our guests by “primeclass” Agent and porter at the apron, in front of aircraft.



- ★ "primeclass" Agent leads passengers to the VIP Terminal. Passport, custom and visa procedures are completed with assistance of “primeclass” Agent in the VIP Terminal.



- ★ Guest luggage is carried by the porter directly to the VIP Terminal.

TAV “primeclass” Services ... because every moment of your time is important!

- ★ At the “primeclass” Lounges, greeters and meeters can enjoy unlimited refreshments offered by the service staff while waiting to meet their guests.



- ★ Our service ends when our guests meet with their greeters.



***All these privileged services are only offered by
TAV “primeclass”!***